



Fourth Dimension Networks is an experienced telecommunications agent and IT consulting firm serving small, medium and enterprise organizations. We work relentlessly to understand our clients technology needs, investing our time, skills, and expertise in finding the right solution at the lowest possible cost. We are committed to helping our clients navigate a world of ever-evolving IT complexities, delivering premier customer support.

Services Available

Connectivity:

- Dedicated Fiber Internet
- Best-Effort Fiber/Coax
- Fixed Wireless
- POTS Lines

Wide Area Network:

- SD-WAN
- MPLS
- Layer 2
- VPN

Communications:

- UCaaS
- CCaaS
- Premise PBX (PRI/SIP)

Cyber Security:

- Unified Threat Management
- Threat Monitoring & Reporting
- Managed Security Services

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Nationwide Supplier Access:

We have direct access to a thoroughly vetted portfolio of over 260 providers that specialize to varying degrees in connectivity, wide area network, communications, cloud, and security. Based on your specific needs and goals, we will guide you toward optimizing your network environment, client engagement, and other technologies.

Reducing IT and Telecom Costs:

Our involvement never increases the cost of services (e.g. direct-to-carrier cannot provide lower pricing due to agreed upon price parity between the carriers and agents). We always provide the *actual* lowest approvable pricing, and end up reducing costs by simplifying your bills, conducting internal research, and increasing business efficiency.

Unbiased Supplier Recommendations:

Our process is to understand your telecom goals, audit your existing services, and consult with our engineers to schedule demos, generate network designs, create proposals, and meet as often as necessary to determine a solution that you have 100% confidence in. Most important, our team of consultants/engineers have no bias toward any provider.

Enhanced Customer Support:

Pre-purchase, we deliver prescriptive guidance that simplifies big purchase decisions. Post-purchase, we apply on-going, class-leading support by addressing queries promptly and resolving problems quickly. Unlike resellers, zero support is lost from the providers. Our competitive edge is that we work with the carriers to ensure white-glove support.

A Single Source for all Telecom Needs:

The telecom marketplace is confusing for anyone not staying up-to-date on the latest reports and trends. Every day new and innovative offerings contribute to a complex and overwhelming landscape of options for customers. Allow Fourth Dimension to do the critical work of understanding each provider to help you make the right decision.